



COVID-19 Food Stamp (SNAP) Benefits Information

^ Buying Groceries Online with Your EBT Card

Can I use my EBT card to buy groceries online?

Yes. If you receive Food Stamp (SNAP) benefits, you can now buy groceries online using your EBT card through certain retailers.

Which online retailers will take payment from my EBT card?

You can use your EBT card to buy groceries online. To find grocery retailers you can use, check the list for Missouri [et al.](#) More retailers may be added later.

What type of food can I buy online?

You can buy the same approved food items you would usually buy in a store. Retailers will display a SNAP-EBT logo for food items you can buy online.

Can I have my groceries delivered?

Yes, but you cannot use your SNAP benefits to pay for delivery fees. Only customers who receive cash benefits (such as Temporary Assistance) can use their EBT card to pay the delivery fees of participating retailers. Note: Amazon does not accept Temporary Assistance (TA) benefits.

Is there a delivery fee when I buy groceries online?

Maybe. You will need to check the website where you are ordering your groceries to learn about their delivery fees.

Can I order my items online and pick them up at the store?

Yes, but it depends on the retailer you order from. Please check the retailer's website to find out. For example:

- If you order from Walmart [et al.](#), you can pick up your groceries at the store
- If you order from Amazon [et al.](#), groceries must be shipped to your home

Can I use my EBT card to buy non-food items online?

It depends on the type of benefits you get:

- If you only get Food Stamp (SNAP) benefits, you cannot buy non-food items online
- If you get Temporary Assistance, you may be able to use your cash benefits to buy approved non-food items from participating retailers such as Walmart (Amazon does not take TA)

Who should I contact if I have a question about an online order?

You will need to contact the online retailer or store directly for help with your order.

Is using my EBT card online secure?

Yes. You will need to enter your personal identification number (PIN) when buying groceries online. Participating retailers are working with a company to offer secure PIN entry while shopping online.

How do I apply for Food Stamp (SNAP) benefits?

If you or your family need help paying for food, you may apply for SNAP benefits. If you live in Missouri, apply by visiting mydss.mo.gov or by calling 1-855-373-4636.