



4.24.2020

Housing info, utilities, internet, cell phone, homelessness

Utilities

Utility assistance is available through OACAC; however, offices are currently closed due to COVID-19. Applications can be accessed online at <https://oac.ac/liheap-energy-programs/> and can be mailed to the appropriate address included in the application. (CPOzarks)

HOUSING

****There is currently no rent assistance available in Springfield. (CPOzarks)*

Information from Tenant Rights in Regards to the CARE ACT Webinar April 14th. By Attorney, Austin Fax – afax@lowtherjohnson.com

- There is no moratorium on rent. Tenants are still obligated to pay rent.
- For properties falling under the CARES Act (for example- properties that participate in VAWA or HUD and properties that have federally backed mortgages) there is a 120-day moratorium on eviction (until July 25, 2020). Please note, this is not a moratorium on rent owed. The moratorium does not apply to eviction for things other than non-payment (illegal activity, etc). Properties falling under the CARE Act cannot charge late fees, penalties or interest. It is advisable to consult an attorney to determine if the CARES Act applies to individual situations.
- For properties which do not fall under the CARES Act late fees can be assessed, evictions can be filed. Greene County has a suspension of in-person hearings until May 1, 2020 which might delay obtaining a judgement for eviction, but this can all change quickly.
- Low income tenants who need representation can contact Legal Services of Southern Missouri at (417) 881-1397. Landlords seeking legal representation can contact the Springfield Metropolitan Bar Association at [\(417\) 831-2783](tel:417-831-2783) for a referral.

Mortgages - FHA loan is covered under CARE ACT. This is still just a delay of payment NOT a forgiveness of payment. Total amount is due after 120 days from March 23, 2020.



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Cleaning your home

Updates daily as they learn more -EPA: Disinfectants for Use Against SARS-CoV-2

<https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

Homeless

- One Door: If you are homeless or at imminent risk of homelessness, call One Door at 417-225-7499, <https://www.cpozarks.org/one-door/>
- The Connecting Grounds: 1109 E. Commercial Daily 5:00 P.M. sack meal pick-up for the homeless. Grab a meal and go.
- Grace United Methodist: 600 S. Jefferson Daily 5:00 P.M. sack meal pick-up for the homeless Grab a meal and go.
- Veteran's Coming Home: 806 N. Jefferson Breakfast 8:30 A.M. sack meal pick-up for the homeless. Grab a meal and go

Internet access

- Quick Check Internet Option Site: <https://www.everyoneon.org/find-offers>
- AT&T: Offering free public access to their WiFi hot-spots, two months of free service to new Access customers who order by 4/30/2020, unlimited data to existing customers, and \$10/month plans for low-income families. To be eligible for this offer, you must meet one of the following criteria:
Household income 135% or less than the federal poverty guidelines
Households participating in National School Lunch Program or Head Start
<https://www.att.com/shop/internet/access/index.html?source=ECmj0000000000mbU&wtExtndSource=access#!/>
- Charter Communications/Spectrum: Offering free Spectrum broadband and WiFi service for 60 days to new subscribers and free public access to their WiFi hot-spots. To enroll call 1-844-488-8395 or visit <https://corporate.charter.com/newsroom/charter-to-offer-freeaccess-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-andmore>
- Comcast: Offering free WiFi for 60 days to low-income families and free public access to Xfinity WiFi hot-spots. Learn more: <https://corporate.comcast.com/covid-19>
- Mediacom: Offering 60 days of complimentary Mediacom Connect2Compete service to qualifying families who subscribe before May 15, 2020. To be eligible for this offer, you must meet the following

Housing and Community Living Resources



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criteria: You have at least one student in grades K-12 living at home who qualifies for free or reduced-price school lunch through the National School Lunch Program You are not a current Mediacom internet customer and have NOT subscribed to our internet service in the past 90 days You do not have an outstanding Mediacom bill or unreturned equipment.

Visit: <https://mediacomc2c.com/>

- Sprint: Offering unlimited data to existing customers for 60 days and all hotspot-capable handsets will be enabled with 20GB of hot-spot service per month for 60 days. Late fees and service disconnections are also waived for 60 days.
- T-Mobile: Offering unlimited data to existing customers for 60 days and all hotspot-capable handsets will be enabled with 20GB of hot-spot service per month for 60 days, and free international calling for existing customers. Late fees and service disconnections are also waived for 60 days.
- Springfield Greene County Library: The public library is offering free wifi in the library parking lots, including the Library Express West. Here is more information about connecting to the public library wifi:
<https://thelibrary.org/services/wifi.cfm> .
- Suddenlink: Offering 60 days of free Altice (Spectrum) Advantage broadband free to households with K-12 and/or college students who do not currently have home internet access. To enroll, call 1-888-633-0030 or visit <https://www.alticeadvantageinternet.com/>
- Verizon: No special offers, but they took the Keep Americans Connected Pledge and will waive late fees, service disconnections, and overage charges for 60 days.